

# 2023 Green Community Choice Electric Anniversary Enrollment Mailing

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Community Leader Information Packet

NOPEC is required by the Public Utilities Commission of Ohio (PUCO) to give eligible NOPEC customers the chance to opt-out of the electric aggregation every three years. The information enclosed provides details of the anniversary enrollment mailing for the contract period of June 2023 – June 2026.



# About NOPEC

The Northeast Ohio Public Energy Council (NOPEC) is a governmental energy aggregation that supplies electricity and natural gas to hundreds of thousands of residential and small business customers in 240 member communities in 19 Ohio counties. Since 2001, NOPEC has saved Ohio consumers hundreds of millions of dollars on their energy costs. NOPEC has also awarded nearly \$49 million in community energy-efficiency grants and helped protect Ohio consumers by advocating for consumer-friendly energy legislation.

For more information about NOPEC, visit [nopec.org](http://nopec.org).



# Anniversary Enrollment Timeline

## Important Dates

- **Early-April** – Enrollment letters begin to go out to residents and small businesses
- **Opt-out deadline is May 2, 2023.**
- **June 2023** – New term begins with customer's meter read date
- **Enrollment Term:** June 2023 through June 2026

# Enrolling in NOPEC

# Eligible Customers

- All eligible residents and small businesses will automatically be enrolled into the 100% Renewable Standard Program Price option unless they call and request enrollment in one of the other available product alternatives.
- Customers can expect to receive a letter from their utility confirming enrollment into NOPEC's governmental aggregation program.



# Additional Program Options

Customers can enroll in any of these additional program options by contacting NOPEC's Customer Care Center at 855-667-3201.

- **Standard Program without 100% Renewable Content**
- **Monthly Variable Price without 100% Renewable Content** – a percentage off the utility's monthly Price to Compare. Enrollment under this option is limited.
- **Fixed Term with or without 100% Renewable Content** – Select either a 12- or 24-month fixed term price
- **For additional information on pricing options , visit [nopec.org/electric](http://nopec.org/electric).**

# Handling Resident Phone Calls

- Residents can contact NOPEC's Customer Care Center at:  
**1-855-NOPEC01 (855-667-3201)**
- Call center is available **24 hours a day, 7 days a week.**
  - Staffing is increased during opt-out periods to handle increased call volume.

# Additional Resources

Visit the **Member Community Toolkit** at  
<https://nopec.org/CommunityToolKit>