

General NOPEC FAQs

Who is NOPEC?

NOPEC (Northeast Ohio Public Energy Council) is a non-profit group of over 235 communities that negotiates lower utility rates. As Ohio's largest energy aggregator, NOPEC buys gas and electricity in bulk to help lower your utility bills. In fact, over the past 20 years NOPEC has saved Ohio consumers hundreds of millions of dollars on their energy costs.

What is the value of NOPEC for me?

The theory behind public aggregation is simple. By using bulk purchasing power, savings can be passed on to individual consumers. By joining together, customers in NOPEC communities gain the ability to utilize a team of experienced professionals to negotiate for better prices and protections. NOPEC ensures that communities have a voice in determining future market changes that are benefitting customers.

What is the difference between NOPEC and other energy suppliers?

Unlike many private, for-profit companies now marketing in Ohio, NOPEC is a public aggregation of local governments with a goal to deliver both savings and stability to the customers we represent. To that end, we are concerned with a long-term approach to the energy market as well as short-term savings. Private, for-profit, energy suppliers that make offers without the benefit of group negotiations are more focused on short-term offers. Their positions on regulatory changes and laws are often aimed at their own bottom lines rather than the interests of customers. NOPEC advocates for regulatory changes and laws that promote the interest of NOPEC members and customers.

How do I join NOPEC?

If you live in a NOPEC community, you are automatically included, unless you choose not to be. Ohio has what is called an "opt-out" procedure. This means that all eligible customers in an aggregated community become part of the buying group unless they take specific action to opt-out of the aggregation. Opt-out notices are sent to every eligible natural gas customer every two years and every eligible electric customer every three years.

Where can I find NOPEC's electric and natural gas rates?

Our rates on online at <u>nopec.org</u>. Click on the Find Your Rate button at the top of the page. Or, call our Customer Care Center at 855-667-3201 (855-NOPEC01).