



(CITY/TOWNSHIP NAME) RESIDENTS TO RECEIVE NOPEC NATURAL GAS ENROLLMENT LETTERS

(City/Township) has joined NOPEC's natural gas aggregation program. As a resident or small business in a NOPEC member community, you can now take advantage of natural gas supply rates negotiated exclusively for NOPEC customers. All eligible natural gas accounts in your (city/township) will be enrolled into the aggregation program unless residents pro-actively choose to opt-out. Eligible customers will be receiving an enrollment letter that explains NOPEC's program options and rates, along with providing customers the option to opt-out of the aggregation program.

NOPEC is required by the Public Utilities Commission of Ohio (PUCO) to send these enrollment letters to all eligible natural gas residential and small business customers in NOPEC member communities.

To enroll, you do not need to take any action. Your account will automatically be enrolled into the Program Price Option. To view NOPEC's natural gas rates, go to the Compare Rates section at nopec.org.

There will be no disruption of service during this switch. Residents' local natural gas utility will still be responsible for the delivering gas to homes and businesses, reading meters and sending bills.

NOPEC also offers a variable rate program that is always a discounted rate below the Utility's Standard Choice Offer. For more information on NOPEC's Variable Rate program or to enroll, call customer service at 855-667-3201 (855-NOPEC01). Enrollment in this program is limited and subject to availability.

If you would like to opt-out of NOPEC's natural gas program and choose your own supplier, fill out the opt-out post card included with your enrollment letter and return it by mail no later than (opt-out date).

If you have additional questions about the enrollment process or NOPEC's natural gas program, please contact NOPEC's Customer Service line at 855-667-3201 (855-NOPEC01). NOPEC's customer service team is available 24/7 to answer your questions.

About the Northeast Ohio Public Energy Council: The Northeast Ohio Public Energy Council (NOPEC) is the largest governmental retail energy aggregation in the United States. Our members are communities (residential and small business customers) throughout Northeast Ohio. Currently, we serve more than 220 communities in 14 counties. Since 2001, we have saved our communities and members \$300 million dollars and have awarded more than \$22 million in NOPEC community energy efficiency grants. For more information about NOPEC, like our Facebook page and visit us at www.nopec.org.